

# Survey “Personal and Professional Trips of Latvian Residents”

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During the emergency situation the Central Statistical Bureau (further in the text – CSB) continues to survey population about trips because the information acquired is significant at national level for the analysis of tourism sector, especially, during the Covid-19 pandemic when trips abroad are replaced by trips around Latvia and we are encouraged to go outdoors, visit walking routes and other objects.

If you have received CSB letter, your address was selected with random sampling method. The survey covers all persons aged 15 and over actually living in the household.

You will be asked about leisure and business trips – destination, duration, aim, transport used, types of accommodation and their reservation, as well as expenditures.

Please participate in the survey also in case you have not made any trips.

The survey is carried out in all European Union member countries, therefore impact of Covid-19 to travel habits of population will be comparable among the Baltic and other countries.

In line with regulatory enactments of the European Union and the Republic of Latvia, the CSB has a right to collect and process personal data and is obliged to ensure protection and confidentiality of the data respondents provide. The information acquired will be published only in a summarised form for the analysis of economic and social phenomena and processes in the country.

If you want to verify [identity of your interviewer](#) or find out any other information about the survey:

call the toll-free assistance number [+371 80008811](tel:+37180008811) on weekdays from 10:00 to 18:00 o'clock,

or contact CSB by e-mail: [turisms@csp.gov.lv](mailto:turisms@csp.gov.lv) or

[visit website](#).

## Web interviews

If you have received CSB letter inviting you to complete electronic questionnaire, visit [e.csb.gov.lv](http://e.csb.gov.lv) during the period indicated in the letter.

The online questionnaire shall be filled in by one person declared in the address indicated on the invitational letter envelope and aged at least 15. You can authorise by using internet bank account or e-signature.

[Manual](#) (only in Latvian) on filling in the e-survey.

If due to any reason you are not able to complete electronic questionnaire, please contact us. Call the toll-free assistance number [+371 80008811](tel:+37180008811) on weekdays from 10:00 to 18:00 o'clock, to agree on the timing of a telephone interview.

## Telephone interviews

If you do not have opportunity to answer questions of the survey remotely, in the time indicated in the letter our interviewer will contact you by phone.

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or contact CSB by e-mail: [turisms@csp.gov.lv](mailto:turisms@csp.gov.lv).

<https://www.csp.gov.lv/en/en/adb>